

## **Online Join Application**

## Frequently Asked Questions

### 1. Who can sign up for online membership for the Knights of Columbus

Baptized, practical Catholic men who are 18 years or older, and are residents of the U.S., Canada, or a U.S. territory may sign up online.

#### 2. How can I sign up online?

Please use the following link: kofc.org/join. Online membership is currently free if you enter BLESSEDMCGIVNEY into the promo code. Alternatively, if an insurance agent helps you sign up, you may enter his code instead in the Agent Referral code field, for free membership. Once you enter all necessary information, an e-mail with a verification link will be sent to you. To continue creating your membership, you must click the link. If you do not finish creating your membership after clicking the link, or if it has been 24 hours since the e-mail was sent, the link will no longer be valid. A second e-mail with a verification link will be sent out the following morning. If your membership is still not created after the second link, a third, and final link will be sent the following morning after. If all 3 links expire, you will not be able to sign up for membership with that e-mail address. At that point, please e-mail emembership@kofc.org for assistance.

### 3. What do I get if I sign up online?

Once you sign up, you will receive a welcome packet in the mail, which includes your new membership card, KofC rosary, lapel pin, and membership booklet. You will also be enrolled in a series of onboarding e-mails for online membership.

### 4. What's the difference between a council member and an online member?

A council member retains all traditional rights and privileges of a Knight of Columbus. Online members retain most rights and privileges including access to insurance and other financial products; however, they do not have the right to hold office, vote, or serve as delegates to State and Supreme Council meetings. Online members are part of their state council and currently do not pay annual dues.

# 5. I thought I signed up correctly, but I never received a confirmation e-mail. What do I do?

Please e-mail <u>emembership@kofc.org</u> for assistance. The Online Membership department will confirm whether you are a member or not.

#### 6. Why is a mobile phone required? What if I don't have a mobile phone?

A mobile phone number is required so that we may get in contact with you regarding your membership. If you do not have a mobile phone, you may enter your home phone number instead.

#### 7. Why is an e-mail address required? What if I don't have an e-mail address?

An e-mail address is required for the same purpose of staying in contact regarding your online membership. If you do not have an e-mail address, you will need to create one to continue your membership registration.

# 8. It says my e-mail address is invalid. Why am I getting an error message? How can I fix this?

If you receive an error message when trying to sign up with your e-mail address, it is because the address is already in use. If you have used that address to start creating a membership, you will need to finish that process. If the address was used to already create a prior membership, it cannot be used for another man's membership.

# 9. The promo code didn't work and I had to pay dues for my online membership. How can I get refunded?

Please e-mail emembership@kofc.org for membership refund inquiries.

### 10. What if I purchased an insurance policy but didn't confirm my membership?

All fraternal benefits, including insurance policies, may only be held by our members. To hold a valid policy, you **must** confirm your membership, or your policy will become invalid, shortly afterwards.

### 11. How can I attend an exemplification to get my 2<sup>nd</sup> and 3<sup>rd</sup> degrees?

All online members will be e-mailed a link to register for a recorded, online exemplification ceremony. If you wish, the option of attending a local council's in-person exemplification is available as well.

### 12. How do I transfer into a local Knights of Columbus council?

After attending an exemplification ceremony either online or in person, online members may transfer into a local council at any time. Locate a council by using the "Find a Council" tool on our website at <a href="kofc.org/fac">kofc.org/fac</a>. Once a council is located, contact the council's financial secretary, and request a "Transfer In." The council may require that you go before the council's admission committee and pay any council dues prior to transferring into the council. Please e-mail <a href="membership@kofc.org">emembership@kofc.org</a> if you need assistance locating a council and/or reaching out to a financial secretary.

### 13. What if I don't want to join a local council and remain an Online Member?

You are free to select "No" during your membership registration, when asked if you desire to join a local council. You will remain in your state's online council as an Online Member.

### 14. Who is my Insurance Agent?

Online members retain the right to purchase life insurance, annuities, long-term care, and disability insurance from the Knights of Columbus. Please find your nearest agent by going to <a href="kofc.org/faa">kofc.org/faa</a>. If you require assistance finding an agent nearby, please contact us at <a href="membership@kofc.org">emembership@kofc.org</a>.

# 15. Where can I learn more about supporting the Knights of Columbus's charitable efforts? You can learn more about supporting our charitable programs by visiting our website at kofc.org/charity.

### 16. I'm almost 18, can I join online?

Currently, all men must be 18 or older to join the Knights of Columbus. Anyone under 18 must wait until they are of age to join.

### 17. Is online membership the same as signing up for Officers Online?

No. This is specifically for signing up <u>new</u> members or transferring local council members into an online council.

### 18. Who do I contact for further assistance regarding my membership?

You may contact the Fraternal Operations team by calling (475) 219-9479 or emailing emembership@kofc.org.